

Memo

To: First Steps Providers

RE: NPI Number

1. Please apply for your NPI number if you are a provider that offers services that are medical/health related.
2. Please do not report your number yet. The date has been extended to May 23, 2008. EDS is still trying to troubleshoot some issues before they begin accepting numbers.
3. Developmental Therapists do not need to apply for a number as they do not provide medical/health related services. The only exception is if the provider is enrolled as a DT and a nurse who provides nursing services to families.
4. We will send out an email to all First Steps providers when EDS is ready to begin accepting your NPI numbers.
5. Many providers have reported issues with claim submission. Research on numerous claims has shown that the NPI changes to Web Interchange are NOT causing claims to deny. Claims are denying or suspending for issues such as missing rendering provider numbers, missing taxonomy code, no prior authorization.
6. Web Interchange does look different with the NPI changes but First Steps providers should continue to enter their Legacy Provider numbers (LPI) and all of the traditionally required information on the detail section of the claim window.

Thanks,

First Steps State Staff/EDS